



Pet/Service Animal Agreement Form

Thank you for choosing to visit the Scarlet Pearl Casino Resort with your pet/service animal. It is our intention to provide you with an enjoyable and safe stay. For the comfort and safety of all guests and pets/service animals, we kindly request that all owners act responsibly with their pets/service animals. **Only service animals are allowed on the casino floor.** Please read, adhere, and agree to the following hotel pet/service animal policies.

- ◆ **Pet Fee:** The Scarlet Pearl will charge a nonrefundable fee of \$75.00 plus 7% tax for up to 2 pets per room during your stay. **Service Animals are exempt from this fee.** This fee will be charged to your account to cover the cost of deep cleaning the room in preparation for the next guest. A kennel (large or small), green space, puppy pads, and a food/water bowl may be requested during your stay and is included with the pet fee. A valid credit card must be on the reservation.
- ◆ **Acceptable Pets:** We welcome all well-mannered pets/service animals on the property. We reserve the right to require immediate removal of any pet/service animal that displays dangerous or unacceptable behavior, including, but not limited to biting, excessive barking, evidence of a disease, urination, or defecation in public areas.
- ◆ **Damage Assessment:** Guests are responsible for all personal injuries and/or property damage related to their pet/service animal. After departure, the room will be inspected. Any damages will be placed on the guest's account and charged to the credit card on file. The cleaning fee for animal waste/urine on the carpet is \$250, but depending on the extent of the damage a higher amount may be charged.
- ◆ **Pet-Friendly Areas:** Pets are not allowed in any food and beverage area, in the pool area, retail areas, or in the fitness center. **Service animals are allowed in all areas under their handlers control. Service animals are not allowed in the pool itself, or in a seat in the food and beverage areas.** We do offer a pet friendly area outside the front of the hotel by valet for pets/service animals to relieve themselves. Please use provided bags to dispose of the waste properly.
- ◆ **Hotel Rooms:** Pets are allowed to stay in the room if they are not disturbing other guests. If we do receive a guest complaint, we will reach out to the owners as a courtesy to allow them to quiet their pet. The hotel may ask that the pet be removed if noise complaints continue after the 1st warning. Should the hotel determine the noise disturbance to be excessive and the hotel is unable to contact the owner, the hotel reserves the right to remove the animal without the owner's consent. **Service animals are NOT allowed to be left in the room alone and must always be with their handler.**

Agreed and Accepted:

Print Name: _____

Signature: _____

Cell Phone: _____

Email: _____

Arrival Date: _____

Departure Date: _____

4/2024